



## Sherry Kletzly

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SHAHEEN  
RUTH, MARTIN  
& FONVILLE

REAL ESTATE

## Q & A

### *What is your favorite thing about your town?*

I relocated to Williamsburg, Virginia in 2005, coming from New York State. I instantly fell in love with the climate, with true four seasons, warmer winters, longer season for fall and spring. I love that we have flowers all year round and was shocked to see people planting pansies in the fall. The area has amazing natural beauty and many treasures. Like Jamestown Island, the Capital Trail, Duke of Gloucester street, and Yorktown. Not to mention the arts and culture. We are located conveniently between the beach and the mountains with larger cities in a short drive.

### *What initially drew you to real estate?*

I have always had a passion for homes. I love architecture, floor plans. I'm sure it was my mother's influence. She had to jump through hoops to get financing to purchase the family home, and was able to sell it in retirement and purchase a smaller place for cash. Thus, enabling her to travel and enjoy retirement.

### *How has your previous experience benefited your practice of real estate?*

I had a career at Verizon in customer service in the core business for 27 years. I started out as a technician installing telephones in homes, working on cables, and telephone poles. I learned a lot about the construction of homes running wires through wall, attics and crawlspaces. I moved on to be a supervisor and an area manager, all in customer service. I started departments from the ground up. I worked on many projects about fixed right the first time. I never wanted to leave a customer without service. I also dealt with the union contracts and negotiating grievances. I earned my bachelor's degree at the age of 41. Everything I did throughout my career has provided me with the essential tool for real estate. It's all about my customers and the developing relationships.

### *Tell us more about yourself.*

Outside of work I enjoy playing pickleball, golf, cycling, and bowling. My family means everything to me, especially my daughter Hannah, and my recent addition, Jubilee, my Cavalier King Charles Spaniel.

